

# YMCA New Zealand 2019 Annual Report



# Our Core Values



## OUR MISSION

The YMCA in New Zealand is dedicated to building strong kids, strong families and strong communities, through investing in the next generation.



## OUR VISION

We have a vision of making a positive difference to our communities, providing meaningful programmes of change that encourage healthy spirit, mind and body.



## OUR CORE VALUES

<b>Caring:</b>	To love others, to be sensitive to the well-being of others, to help others	<b>Atawhaitia:</b>	Awahi mai, awahi atu tatou tatou e
<b>Respect:</b>	To treat others as you would have them treat you; to value the worth of every person including yourself	<b>Whakanuia:</b>	Me whakanuia i te tangata, ahakoa ko wai, ahakoa no kea
<b>Honesty:</b>	To tell the truth, to act in such a way that you are worthy of trust, to have integrity; making sure your choices match your values	<b>Te whakapono:</b>	Kia mau, kia u ki te whakapono i nga wa katoa
<b>Responsibility:</b>	To do what is right, what you ought to do, to be accountable for your behaviour and obligations	<b>Te kawenga atu:</b>	Te mahi tatika, mau e whakapai atu to huarahi tika, te kawenga atu hoki

## BICULTURAL STATEMENT

In New Zealand the YMCA:

- Recognises that the Treaty of Waitangi is the founding document of New Zealand.
- Agrees that New Zealand is a bicultural country with a multi ethnic society and that acknowledging biculturalism is to accept a willingness to share power and resources on a fair and just basis.

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# National President's Report



As I approach the end of my first year as President, I'm so proud to see the myriad ways the YMCA is helping New Zealanders. We're changing people's lives for the better, in some of the most profound areas of all our lives: health, education and recreation. It's wonderful to see our organisation steering everyday Kiwis of all ages onto a more positive life path.

At the top of the organisation, it's been fantastic to work with Chris Knol, who came on as interim National CEO/General Secretary and was permanently appointed in the role in November last year. I feel like Chris has made a big difference here; he's been really focused on our core values and provided a level of advocacy that we've always wanted to achieve.

Richard Handley is another new board member, co-opted onto the National Board in January to provide his expertise in education. He's highly experienced in the education sector as a former tertiary institute CEO and district councillor in Taranaki, as well as sitting on the board of YMCA Taranaki.

Vice President Steve Clarke is another high achiever – his background is in the finance sector and he's been closely involved with the post-quake rebuild in Christchurch. As a former CE of an engineering think-tank, he's got plenty of experience in complex problem solving, and is a trustee of YMCA Christchurch.

Perhaps the biggest event on the YMCA calendar is YMCA175, celebrating 175 years since our organisation was founded. Usually the YMCA World Council meets every four years to share ideas and make connections – this year that meeting will be part of the YMCA175 celebrations, so it should be an outstanding event. Two of our National Board members will be travelling to London, along with some of our youth leaders, to represent New Zealand on the YMCA world stage.

At a local level, we have also implemented a Levy Working Group to create a fair and equitable formula for Associations levies, which I know will come as good news to our Associations.

Along with new faces and exciting events invariably we also need to acknowledge our losses; recently we said farewell to one of our stalwart supporters and members. Bernard Downey was not only a National Board member but also interim president of YMCA Nelson. Bernard was a passionate supporter of our organisation for many years, including working to help the YMCA in Cambodia. We were all very sad to hear of his death in late March and he will be greatly missed. The board conferred life membership on Bernard, which was received by his family on his behalf shortly before he passed away. I know he'd like to be remembered with one of his favourite quotes: ".....the spirit of love will return to the ocean of love from whence it came."

A handwritten signature in dark ink, which appears to read 'Matt Roberts'. The signature is fluid and cursive, with a large 'M' and 'R'.

Matt Roberts  
**National President**

# NCEO/NGS Report

As I finish my first full year at the YMCA I can reflect on my own distance travelled. Much of my year has been coming to grips with what the Y is and then advocating for our “value proposition”. It’s not an easy task: the richness and diversity of the Y is both our greatest strength and our serious weakness.

We do so much, that few people outside our own know the breadth of what we do, and when I try to explain it to our stakeholders, the immensity of it all makes it both difficult for them to grasp and wary as to how they should deal with us. This has meant that when I meet and talk with people about the Y, I have had to hone down our message as succinctly as possible.

The primary value proposition of the YMCA is to provide a safe, clean environment that provides and facilitates learning, recreation and a positive lifestyle for our communities with a primary focus on our young people. Locally owned, with a significant regional impact and substantial national significance, the Y is an asset that provides a place for diversity, and active community involvement.

Our Associations encourage the improvement of the quality of life within surrounding communities by providing health and wellness programmes as well as resources that are meant to boost and foster community relationships. Our provision is incredibly diverse, including education, active recreation and sports, fitness and healthy lifestyles awareness programmes, municipality responsibility, youth engagement, as well as afterschool care and day care.



These are all important to the primary stakeholders of the YMCA (youth) because what they are seeking is a place to play, learn, feel safe, make new friends and discover where they fit into the world around them.

A diverse and inclusive organisation is foundational to developing and engaging everyone across the entire Y spectrum. Our volunteers, members, programme participants, families, leaders, staff, vendors, suppliers, donors, collaborators and the community at large all contribute to our efforts to make positive, lasting personal and social change.

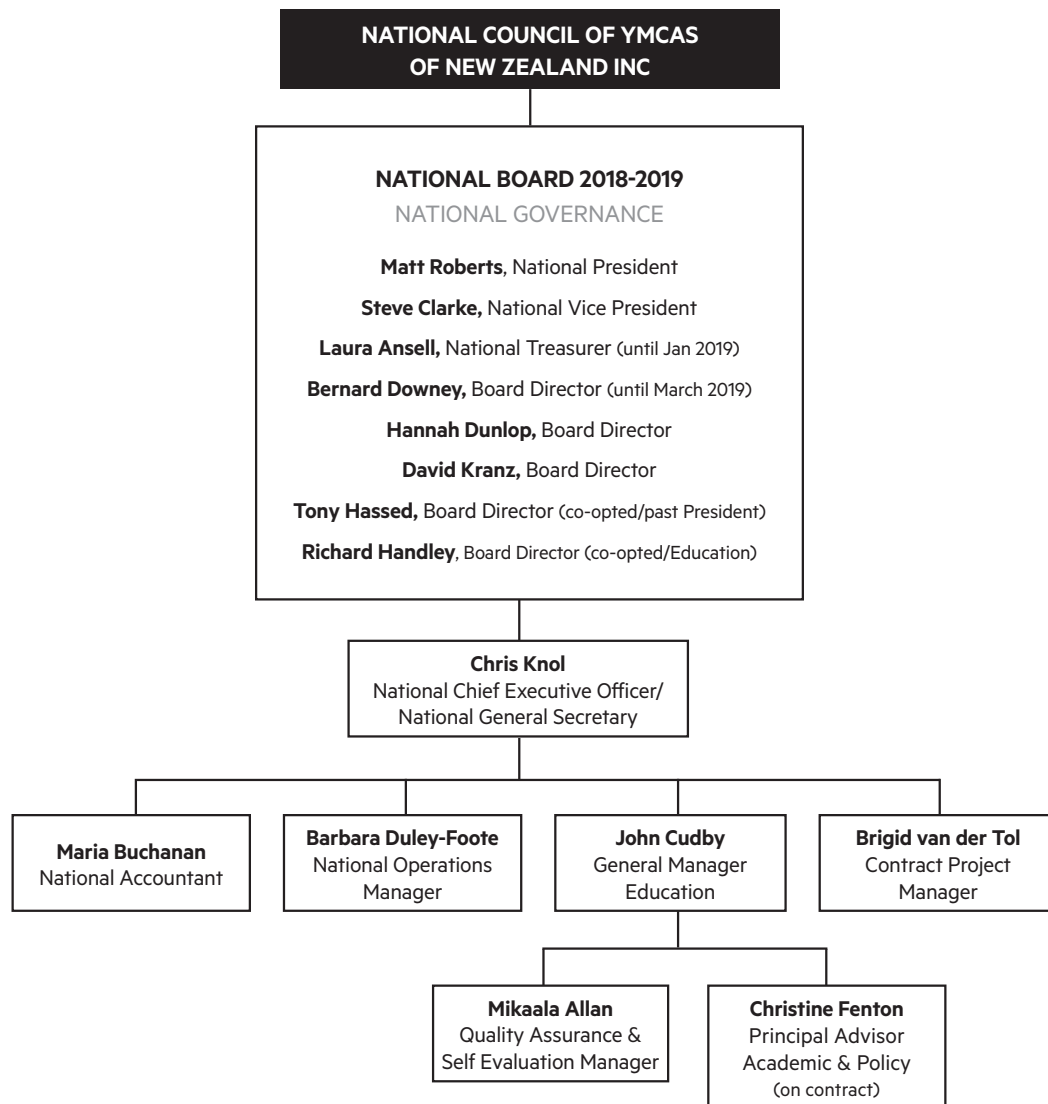
It’s not easy to get over that we believe the instilling of solid values and good skills early on in life are vital building blocks for a fulfilling existence. It’s not easy, but it is worth doing.

A handwritten signature in black ink that reads "Chris Knol". The signature is fluid and cursive.

Chris Knol

**National CEO/National General Secretary**

# The YMCA New Zealand Structure



## LIFE MEMBERS:

**Alva Faul** (Invercargill), **Claire Ballantyne** (Christchurch), **Graeme Todd** (Nelson), **John Donkin** (Hawkes Bay), **Lomond Seel** (Auckland), **Maurie Rendle** (Auckland), **Pat Magill** (Hawkes Bay), **Paul Le Gros** (Nelson), **Peter Waterhouse** (Auckland), **Russell Leech** (South & Mid Canterbury), **Terry Hill** (Christchurch), **Ken Durbin** (Auckland).

# Financials

## National Council of YMCAs of New Zealand Incorporated

CONSOLIDATED STATEMENT OF COMPREHENSIVE REVENUE & EXPENSES		2019
Education Services		53,594
Sport, Recreation and Outdoor Services		66,590
Association Support		33,937
<b>TOTAL SURPLUS FOR THE YEAR</b>		<b>154,121</b>
CONSOLIDATED STATEMENT OF FINANCIAL POSITION		2019
Total Assets		3,086,891
Total Liabilities		1,127,484
<b>NET ASSETS</b>		<b>1,959,407</b>
<b>ACCUMULATED FUNDS</b>		<b>1,959,407</b>

## The YMCA, NZ Soldiers Great War Memorial Trust

STATEMENT OF FINANCIAL PERFORMANCE		2019
For the period ending 31/01/19		
<b>INCOME</b>		
Interest		20,649
Total Income		20,649
<b>EXPENDITURE</b>		
Grants		5,840
Legal		-
<b>TOTAL EXPENSES</b>		<b>5,840</b>
<b>SURPLUS (DEFICIT)</b>		<b>14,809</b>
STATEMENT OF FINANCIAL POSITION		2019
For the period ending 31/01/19		
<b>CURRENT ASSETS</b>		
Current A/C		104,833
<b>NON-CURRENT ASSETS</b>		
Principle - Term Deposit		600,000
<b>TOTAL ASSETS</b>		<b>704,833</b>
<b>ACCUMULATED FUNDS B/F</b>		<b>690,023</b>
<b>CURRENT YEAR SURPLUS (DEFICIT)</b>		<b>14,809</b>
<b>TOTAL ACCUMULATED FUNDS</b>		<b>704,833</b>

Full audited accounts of the National Council of YMCAs are available on request.





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*The primary value proposition of the YMCA is to provide a safe, clean environment that provides and facilitates learning, recreation and a positive lifestyle for our communities with a primary focus on our young people*

**Chris Knol**, National CEO/National General Secretary



# YMCA Member Reports

## NORTH

**President/Chair:** David Jones

**CEO:** Julian Baldey

There's been a wave of change at YMCA North, with new management and leadership, including new CEO Julian Baldey. Together we've been focusing on making the organisation sustainable and building a foundation for commercial growth, so we can achieve even more.

We signed a three-year partnership with the NZ Principals' Federation, presenting to over 800 principals at their annual conference. This boosted growth in OSCAR and holiday programmes through the Waikato region and set us up for growth in Auckland and Tauranga.

We've also been building on the success of Raise Up, a development programme that prepares young New Zealanders for their future. Our new tiered structure of achievement has meant Raise Up has grown its programmes and added more leadership initiatives. Youth prefects are now involved in the delivery of regional programmes, giving youth a more significant say in how the Raise Up programmes' activities run within the regions. We've introduced a three-level certificate system, the Raise Up Endorsements, to give young people a tangible qualification for their CVs.

During the past year we have received 14 awards, including Outstanding Community Contribution, a Westpac Waikato Business Award, AGODA Gold Circle Award (for the Auckland Hostel), and an AUSTSWIM Outstanding Swim School Award.

## GISBORNE

**President/Chair:** Brian Wilson

**CEO:** Leigh Gibson

The Gisborne YMCA continues to operate three early childhood education centres (two bilingual), OSCAR programmes such as Breakfast Club, four after-school care programmes, three holiday programmes, Breakaway youth holiday programme, Youth Development, adult literacy and numeracy education, stadium activities, supervised contact, a 24-hour fitness centre, Les Mills and group fitness classes – and we have grown to be a solid foundation for the Gisborne community's everyday wellbeing. We focus on ensuring our services are financially sustainable – you can see from the reported surplus for 2018 that this is working.

We've also worked hard to ensure occupancy and staffing levels at our early childhood centres are maintained and financially sustainable.

Last year our focus shifted to improving the environments we provide our children, youth and customers. Our health and fitness areas have also had improved services, resulting in increased customer satisfaction, ultimately improving returns.

At year end 2018, Gisborne YMCA had:

- revenues of \$3,248,385 (2017: \$3,129,372),
- total expenses of \$3,079,425 (2017: \$3,035,496),
- revaluation gains nil (2017: \$338,224),
- net surplus of \$183,608 (2017: \$107,730)
- net assets of \$7,272,924

Key objectives for 2019 include social housing/community wellbeing development in Kaiti, redevelopment of main YMCA to incorporate community wellbeing/rehabilitation hub, and whānau recreation centre.

## TARANAKI

**President/Chair:** Bev Raine

**CEO:** Joanne Dusterhoft

Last year was a positive one for Taranaki, particularly for our leadership team. Professional development is often put on the back burner in not-for-profit organisations, so it was satisfying to see all our managers undergo an excellent leadership programme that is helping to strengthen our whole organisation. This has been massive for YMCA Taranaki and we've seen a trickle-down improvement in all performance levels with more professionalism throughout our service delivery.

One service we're particularly proud of is our mentoring programme, which supports children who have been identified as being at high risk of committing crimes. The mentoring has been very successful in North Taranaki, and in 2018 we rolled it out to South Taranaki, achieving great success.

This is a preventative effort, talking to younger children before they begin to commit serious crimes, to show them that they don't need to enter into criminal behaviour. The mentoring helps stabilise behaviour and get vulnerable young New Zealanders on a better path.

CONT.....

In the year ahead we're considering moving our services for young people out to South Taranaki, as well as working with Oranga Tamariki on transitional services for young people who have been in the youth justice system. It's great to watch young people using support from the YMCA to become independent adults.

## HAWKES BAY

**President/Chair:** Paul Hursthouse

**CEO:** Roger Coleman

2018 was an interesting year for the YMCA in Hawkes Bay with several key milestones.

The board gave the green light to start the planning and design phase for a replacement office building. With this planning work completed and building work about to start we are expecting to be in our new office facility by the end of winter. Fundraising has started to build a community youth facility on the site as stage two of the project- so watch this space!

Last year also saw us take over Kiwi Adventure Trust, a major provider of Outdoor Education services in Hawkes Bay. Significant work has gone into bedding down the delivery of outdoor activities and camps into our operation. We have delivered several youth camps throughout the years and are now delivering MSD-funded Breakaway camps every school holiday.

A major focus for our organisation over the past year has been on improving quality of our core services: Before and After School Care, Holiday Programmes and Education (Intense Numeracy and Literacy and Early Childhood Education). A programme of work in each of these areas was implemented which we believe will see continued improvements and will enable us to grow and expand these services in the future.

All in all, a busy year in Hawkes Bay and one we believe has set the foundations for a more relevant and sustainable organisation.

## GREATER WELLINGTON

**President/Chair:** Grant Baker

**CEO:** Brendan Owens

The team in Greater Wellington had a great year in 2018, particularly in delivering high-quality programmes for young New Zealanders. We've launched family camps at the Kaitoke Outdoor Education Centre, which are a great way to switch off the devices and spend some quality time together. And it's working: we've found Y-affiliated families spend 15% more recreation time together. We've expanded our Raise Up programme into Porirua – a positive move since our surveys show 95% of Raise Up participants feel the programme has given them more opportunity to have a voice.

Across Greater Wellington the YMCA delivers 1,770 healthy snacks to children's services weekly, supports over 10,000 participants in Junior Sports Leagues and worked with thousands of families to encourage healthy lives and stronger relationships. We asked parents if the Y values had had a positive impact on their kids, and 92% of them said yes.

We're also improving our assets, with a minor facelift at our Upper Hutt fitness centre, supported by a 30% growth in revenue with new family memberships and programming. We are also nearing the end of our capital development plan investing over \$500,000 into the Pilmuir Accommodation and the Kaitoke Outdoor Education Centre over the past 2 years.

Together we achieved even more than what we had hoped in 2018, and together with our team and community, we think 2019 can be even better.

## The YMCA is one of the largest providers of recreational activities in New Zealand



The YMCA provides **178** services nationally, of these:

**41** indoor sport & rec

**15** outdoor sport & rec



**58%** of overall YMCA participants have taken a YMCA educational course

## NELSON

**President/Chair:** Lindsay McKenzie

**CEO:** Gary Cox

Here at YMCA Nelson, we support a wide community across the province with our outreach programmes. In the education sphere, we have the YMCA National Education programmes. These have been delivering Youth Guarantee courses in vocational pathways in Nelson for some time, but 2018 saw them expand into Motueka and Wellington. Our Nelson Training Centre provides hospitality education for 22 full-time students. We also host community groups, to reward them for work that they do in our community, and train work-ready students for local businesses.

Our early childhood education centre caters for 91 attendees, across the Ykids and Kowhai Cottage sites. Last year the Kowhai Cottage facility was completely revamped and is looking great. We also provide OSCAR at five sites throughout Nelson and Tasman. Brightwater, in Tasman, delivers OSCAR and holiday programmes from the Brightwater Primary School, and four other Nelson suburbs also provide OSCAR services (Nayland, Tahunanui, Central and Victory).

YMCA Nelson delivers youth events to our local community each year with a hugely successful Halloween event which attracts 800 kids each year and is a real feature night. Our hall is also used for dance, youth activities, karate, festive activities. In 2019 we expect to see more students learning and more kids having fun.

## CHRISTCHURCH

**President/Chair:** Jon Purdue

**CEO:** Josie Ogden Schroeder

While working on a \$40 million masterplan for our central city site that will eventually see our facilities on Hereford Street renewed for 150 years, we decided to start with something that has had a game-changing impact on the young people of our community.

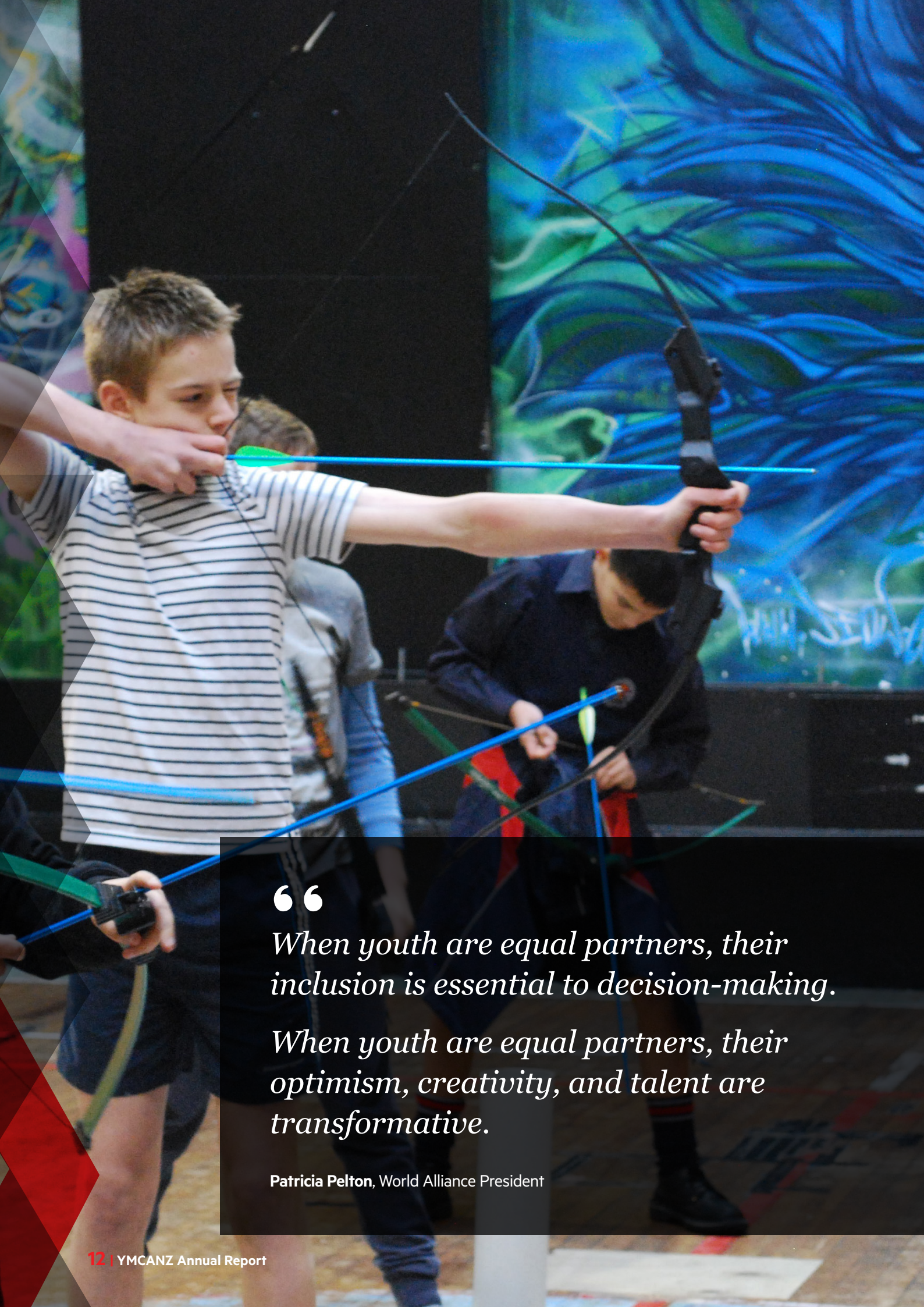
Late last year we were excited to open the 4C Centre: curiosity, communication, creativity and critical thinking, a portal to learning and discovery for the young people of Christchurch. With the support of the Todd Foundation, which has donated \$1 million for this project, we have created a first in New Zealand, if not the world.

The 4C Centre is a technology centre created specifically for young people, focused on attracting young people who are currently not in education, employment or training. The Centre is equipped with the best of current technology, with a sustainable income stream to provide the latest tech even in our rapidly changing technological environment. The 4C Centre is equipped with 3D printers, CnC machines, robotics, augmented and virtual reality equipment, work spaces, laptops, computers, hand tools, sewing machines and more. It is free to access 24-7, year-round, for 15- to 25-year-olds, democratising access to technology.

For those who lack the confidence or resources to gain formal qualifications, the Centre provides opportunity to learn and demonstrate skills through real-world problem-solving.







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*When youth are equal partners, their inclusion is essential to decision-making.*

*When youth are equal partners, their optimism, creativity, and talent are transformative.*

Patricia Pelton, World Alliance President



## SOUTH AND MID CANTERBURY

**President/Chair:** Barrie Suter

**General Manager:** Keith Shaw

During 2018 we supported and walked alongside more children, young people and adults than ever before! It is an amazing achievement to think that our small staff team across South and Mid Canterbury empowered and supported more than 5,200 individuals:

- Within our Education, Training and Personal Development Programmes, we delivered to over 150 students across our Y-Skills, Y-Skills for Life and Y-Skills for Work programmes. Within these programmes, 54 National and/or New Zealand Education Certificates were achieved.
- Within our Employment Programme and Placement Services we worked alongside 88 participants, assisting 40 of them into permanent and sustainable employment.
- Within our Youth and Community Development Programmes and Services we grew our reach to deliver to 4,985 individuals. This engagement with young people is delivered across our Resiliency Toolkit programme, KiwiSport youth, sport and recreation activities, Archery, OSCAR and Breakaway Youth Holiday programmes, Bubble Football leagues, Community Youth services and other youth development and empowerment opportunities.

Although a small annual operating deficit took the shine off another great year's work, our staff team continues to deliver amazing results across the communities and the people in which we serve and there is no doubt that we continue to successfully deliver on our mission of investing in the next generation.

## INVERCARGILL

**President/Chair:** Mark Bain

**CEO:** Vanessa Hughey

Founded in 1874, at YMCA Invercargill we're constantly evolving to keep building strong families, strong children and strong communities. During 2018, we took huge strides in education and OSCAR services, as well as getting funding for two electric cars. But perhaps our biggest successes were in fitness, with our Recreation Centre having a bumper year: just under 35,000 workouts (up 7.5%), almost 1500 visits to climbing wall open nights, membership up 35%, family memberships up 96% and demand for wellness services (including personal training) up 76%.

2018 also saw the launch of a pilot KiwiSport programme designed to give kids aged 11 to 18 the chance to try new sports like archery, rock climbing, boxing, dance and handball. It was an outstanding success, with feedback showing participants felt more confident, competent, and physically literate. The programme is now being expanded to cater for primary school students too.

These successes are a great reflection of the effort our team has been putting into making Invercargill a great place to live and enjoy life at any stage – working together to enable our community members to learn, grow and thrive.

## OTHER NATIONAL COUNCIL MEMBERS

- Central
- South Waikato
- Wainuiomata

# YMCA 175



This is the YMCA's landmark 175th year – to commemorate it, a huge YMCA175 event is taking place in London in August. It will be a global youth event with elements of a conference, summit and celebration; a living embodiment of what the YMCA represents.

New Zealand will be represented at YMCA175, which will connect us to the global movement, strengthen cross-cultural understanding and help create solutions to address social challenges. We'll be sending both young leaders and senior leaders to take part in training streams, programme activities, lectures and workshops. The event will include a space dedicated to health and wellbeing, as well as a celebration of the organisation's Christian heritage and interactive exhibitions to learn from other not-for-profits.

YMCA175 will harness the energy, creative vision and solution-focused approach of thousands of young leaders drawn from more than 100 countries representing six continents of the world in the city where YMCA was founded.





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*Today, we set up precedents.  
Tomorrow, it becomes the norm.*

Carlos Sanvee, World Alliance Secretary General



# Education Report

In 2018 our PTE team added three new roles; Quality Assurance manager, Programme Development manager, and a part time Policy and Systems person. Education being an ever moving feast, we had an opportunity to review the structure of the team in quarter four. This led to a consolidation of roles and an outsource approach to data analytics. Doing so enabled us to allocate more of the TEC funding to the Associations.

2018 was a busy year. We reviewed all programmes and registered one new offering; completely re-wrote the QMS, established the Education Subcommittee of the National Board, established the Academic Committee and implemented a new self-assessment framework. We held two Education Hui and revamped our PTE MyHub intranet.

We partnered with eight YMCA to deliver programmes to second chance learners in Gisborne, New Plymouth, Whanganui, Palmerston North, Upper Hutt, Nelson, Motueka, Christchurch, Ashburton, Timaru, Invercargill and Winton.

John Cudby,  
**General Manager Education**

PROGRAMME	ENROLMENTS	QUALIFICATIONS COMPLETED	COURSES COMPLETION %	TEACHING HOURS DELIVERED
Youth Guarantee	405*	146**	53%	n/a
Intensive literacy & numeracy (ILN)	229	n/a	n/a	
Workplace L&N	35	n/a	n/a	1003
Adult and Community Education (ACE)	64	n/a	n/a	2269
Total number of people who engaged with YMCA Education in 2018	733			

\*Includes part time and continuing enrolments

\*\*Foundations Skills, NCEA 1 & 2, Vocational pathways in Manufacturing and Technology, Primary Industries, Social and Community Services.



The YMCA has a suite of 8 programmes, including NCEA 1 and 2 based around a vocational pathways approach.

These are delivered over 12 centres nationally.

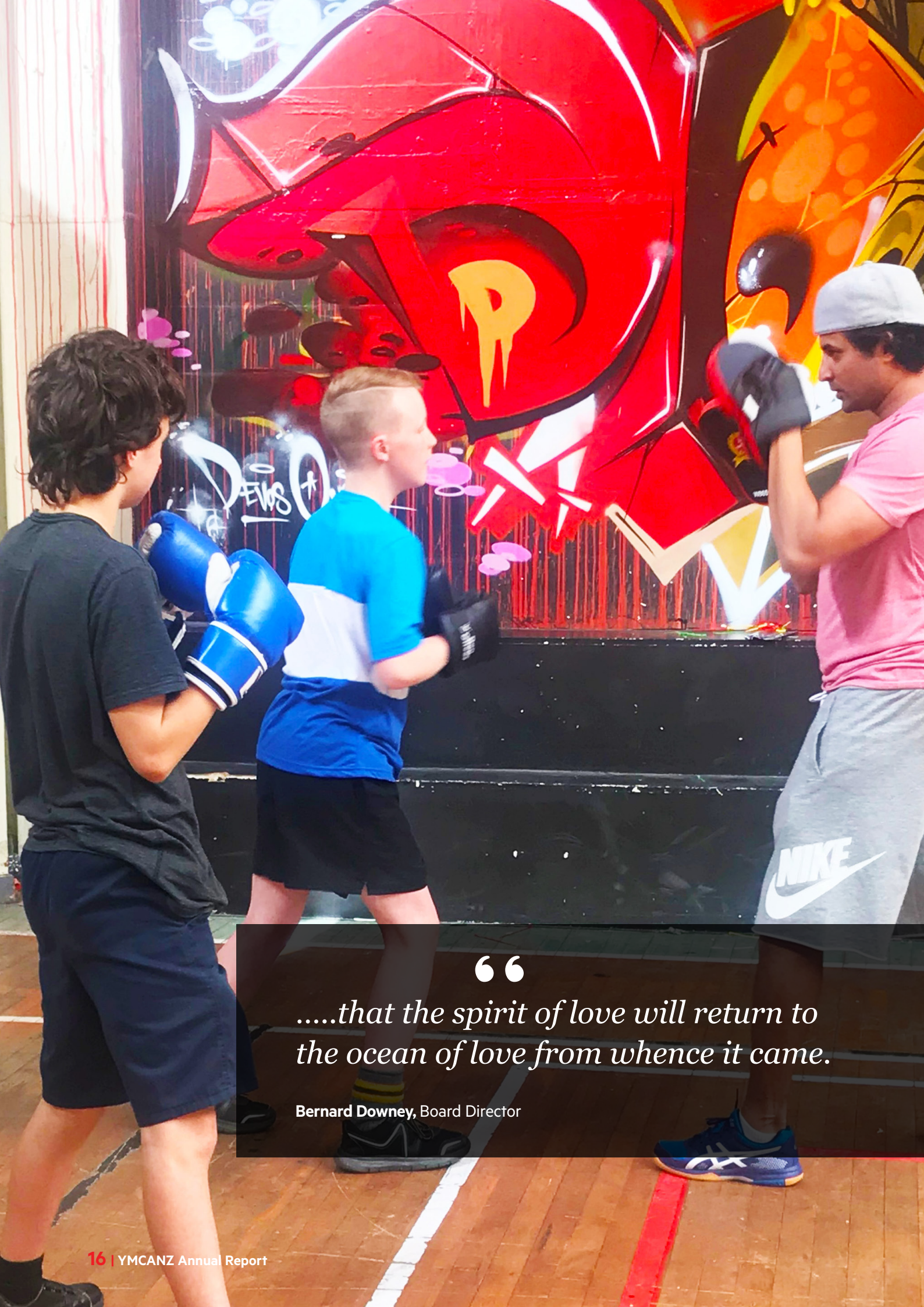


We deliver approximately 34,000 hours of literacy and numeracy education to 350 participants.



Each year we provide education opportunities to approximately 750 people.





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*.....that the spirit of love will return to  
the ocean of love from whence it came.*

**Bernard Downey**, Board Director



# In Memoriam



## **Bernard Downey**

Bernard was on the National Board from 2017 until his passing in March 2019. The National Board conferred National Life Membership to Bernard shortly before he passed. Bernard was one of the founding fathers of the modern YMCA Nelson and instrumental in establishing our Y Kids local Early Childhood Centre. He gave so much to the YMCA at a local, national and international level and asked for little in return – he embodied the spirit of the YMCA.

One of his huge commitments, with the support of Rosemary, was to help establish the Cambodian YMCA, which he supported through the Asia Pacific Alliance YMCA, PSG committee. The Cambodian YMCA is involved in Early Childhood and School Education, Youth Development work with disadvantaged youth, Alternative Education where volunteers devote time to help in their communities, enhancement programmes, and an aged care programme.

His wish for the future was to see this project continue; all donations received to the YMCA Nelson Givealittle page will go towards continuing his work developing programmes in the slums of Phnom Penh and Siem Reap. These programmes give young people in Cambodia an education, allowing them to escape the poverty trap.



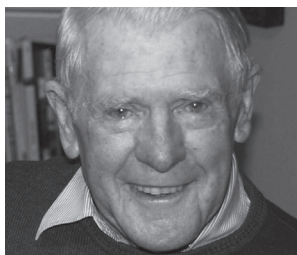
## **John Armstrong**

John Armstrong was a Life Member of the Taranaki Y for over 50 years and an active board member for most of that time. He was also a member of the Y Stadium Trust over this period. John was still active and was always available to provide sound advice; his knowledge was an asset to the organisation. John passed away in December 2018 in New Plymouth; he will be remembered for his willingness to assist, his style and friendly nature, and also for his contribution to the Taranaki Community.



## **Murray Farley**

Murray Farley received a Life Membership in 2015, and had been involved with the YMCA since 1989. He was previously an Accountant to the Trust Board, and was a member of the Education Company Board from 1999 until December last year. He passed away in late 2018.



### **Jack Johnstone**

Jack Johnstone was the President of the Association between 1979 and 1981. He was awarded Life Membership in September 1987. He was on the YMCA Board of Directors until November 1996, at which time he retired. He passed away in 2018.



### **Cheryl MacAuley**

Cheryl MacAuley passed away in August 2018; she was the Executive Director of YMCA South & Mid Canterbury from 1992 to 2002.



### **Les McGreevy**

Les McGreevy was a dedicated and long-standing member of YMCA Gisborne, a Life Member, supporter and financial contributor to the organisation for many years. He passed away in early 2019.



### **Karla Tardieu**

Karla Tardieu was Gisborne YMCA Early Childhood Education Manager for seven years and represented YMCA nationally as NCEO and NZEI trustee. She assisted the Auckland YMCA tender successfully for two early childhood centres in South Auckland, and supported Central YMCA investigating Palmerston North and Whanganui early childhood opportunities. Karla passed away in August 2018 and will be greatly missed locally and nationally for her wealth of knowledge and commitment to children in the early childhood education sector.



### **John Wilkinson**

John Wilkinson was a National Life Member of the YMCA, Auckland Life Member and a former YMCA Auckland President. He was also an ex-serviceman and prisoner of war, who featured in Prime's POW documentary on Anzac Day this year. He passed away in April this year aged 98.

**Proudly supported by:**



**YMCA New Zealand are members of:**



## **YMCA NATIONAL OFFICE**

Level 2, BNZ Tower,  
14 Hartham Place North  
Porirua 6022  
+ 64 4 568 9622  
national@ymca.org.nz  
Charities Registration: CC21153

**[www.ymca.org.nz](http://www.ymca.org.nz)**

### **Legal**

Buddle Findlay

### **Auditor**

BDO Wellington

